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## What to do when death occurs

### Home

When a death occurs at home:

- If your loved one **IS** under hospice care, please call the hospice nurse.
- If your loved one is **NOT** under hospice care, please call 911 and a police officer will respond to the home.

Ask the police officer or the nurse to contact **Mattingley-Gardiner Funeral Home and Cremation Services at (301) 475-8500**

The following questions will be asked:

- Caller's name and phone number
- Name of the deceased
- Address and directions to the home

Our staff will respond to the location of passing and receive your loved one into our care.

We will contact you and schedule a time that is convenient for you to meet with one of our funeral directors.

### Medical Examiner's Office

When death occurs and your loved one is in the care of the Medical Examiner, you will need to authorize them to release your loved one into our care.

We will contact you and schedule a time that is convenient for you to meet with one of our funeral directors.

### Hospitals, Hospices, Nursing Homes

Contact the nurse or physician.

The nurse or physician will come to the room and make the pronouncement of death.

Ask the nurse to contact **Mattingley-Gardiner Funeral Home and Cremation Services at (301) 475-8500**. Our staff will respond to the location of passing and receive your loved one into our care.

We will call to schedule a time that is convenient for you to meet with one of our funeral directors.

Please note that many hospitals will not notify us until the death certificate has been completed and your loved one is ready for release, which may take several days. For this reason, we encourage you to contact the funeral home directly to schedule an appointment at your convenience.

### Out of Area

Contact **Mattingley-Gardiner Funeral Home and Cremation Services at (301) 475-8500** and the Funeral Director will assist you.

*It is important to contact us prior to contacting another funeral provider. This may save time and minimize expenses.*

